

## GADSDEN COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD



Havana Public Library 203 5<sup>th</sup> Ave E. Havana, Florida **Thursday, November 30, 2017** 2:00 PM Eastern Time

#### **MEMORANDUM**

**TO:** Transportation Disadvantaged Coordinating Board Members and Interested

**Parties** 

**FROM:** Kwentin Eastberg, Staff to the Local Coordinating Board

**SUBJECT:** Transportation Disadvantaged Coordinating Board Meeting, November 30, 2017

The Gadsden County Transportation Disadvantaged Coordinating Board will meet at the above referenced time and location for the second quarter meeting of FY 2017-2018. If there are any questions, please contact Kwentin Eastberg at 850-488-6211, ext. 105 or by email at keastberg@thearpc.com.

#### **BOARD AGENDA**

Call to Order, Eric Hinson

Chairman

Roll Call Kwentin Eastberg

Staff

1. Approval of Board Meeting and Public Hearing Minutes – September 2017

a. Approval of Minutes Chairman

\*Recommended Action: Motion to Approve

- 2. Old Business:
- 3. New Business:
  - a. Annual Operating Report Review

CTC/RPC Staff

\* Recommended Action: Motion to authorize Chairman to sign report

b. Community Transportation Coordinator (CTC) Report
 Information Only

 c. ARPC Staff Quarterly Report
 Information Only

 d. Commission for the Transportation Disadvantaged Update
 Information Only

 e. Grant Review (if applicable)
 Information Only

 f. Metropolitan Planning Organization Update
 Information Only

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 Information Only

- 4. Other Business
  - a. CTC Evaluation Mr. Eastberg
    Information Only
- 5. **Public Comments**: Any individual who wishes to address the board is requested to fill out a Speaker Request Form obtained from RPC staff.
- 6. Adjourn

The next LCB meeting is scheduled for Thursday February 15, 2018 at 2:00PM Eastern Time

VISIT OUR WEBSITE AT: <a href="http://thearpc.com/what-we-do/transportation-disadvantaged/">http://thearpc.com/what-we-do/transportation-disadvantaged/</a>
FOR AGENDA PACKETS, MEETING CALENDARS,

TRANSPORTATION DISADVANTAGED SERVICE PLANS, AND

OTHER TRANSPORTATION PLANNING INFORMATION

### TRANSPORTATION DISADVANTAGED **DECODER**

ABE	Annual Budget Estimate	
ADA	Americans with Disabilities Act	
AER	Actual Expenditure Report	
AHCA	Agency for Health Care Administration	
AOR	Annual Operating Report	
APR	Annual Performance Report	
ARPC	Apalachee Regional Planning Council	
ВОСС	Board of County Commissioners	
СТС	Community Transportation Coordinator	
CTD	Commission for the Transportation	
	Disadvantaged (Commission)	
СТЅ	Coordinated Transportation System	
DCF	Department of Children & Families	
DEA	Department of Elder Affairs	
DOE/VR	Department of Education/Vocational	
Rehabilitation		
DOPA	Designated Official Planning Agency	
DOT	Department of Transportation	
DVA	Department of Veteran Affairs	
FAC	Florida Administrative Code	
FS	Florida Statutes	
FTA	Federal Transit Administration	
FY	Fiscal Year	
LCB	Local Coordinating Board	
MOA	Memorandum of Agreement	
MPO	Metropolitan Planning Organization	
PE	Public Education	
RFP	Request for Proposal	
RFQ	Request for Qualifications	
SSPP	Safety System Program Plan	
TD	Transportation Disadvantaged	
TDCB	Transportation Disadvantaged	
	Coordinating Board	
TDSP	Transportation Disadvantaged Service Plan	
TDTF	Transportation Disadvantaged Trust Fund	

#### **AGENDA ITEM: 1**

SUBJECT:	Approval of the minutes from the last quarters Local Coordinating Board (LCB) Meeting.
BACKGROUND:	The Board shall Maintain official meeting minutes, including an attendance roster, reflecting official actions and provide a copy of same to the Commission and the Chairperson of the designated official planning agency.  Florida Administrative Code Rule 41-2.012(5)(a).
ATTACHMENTS:	Minutes from the September 2017 LCB Meeting and Public Hearing
REQUESTED ACTION:	A motion and vote to approve the September 2017 Board Meeting and Public Hearing minutes.
ACTION TAKEN AT MEETING	:



# GADSDEN COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD MEETING MINUTES 9/21/17



Edward J Butler, Government Complex 2<sup>nd</sup> Floor Conference Room 9 B East Jefferson Street, Quincy, Florida

#### **Call to Order**

Chairman Eric Hinson called the meeting to order. Kwentin Eastberg, staff to the Board, called the roll.

#### **Roll Call & Welcome New Members**

	Member's Name	Sept. 2017	Nov. 2017	Feb. 2018	June 2018
Representation	Alternate's Name				
Chairman	Eric Hinson	P			
Elderly	Willie Scott	Р			
Disabled	(vacant)	(vacant)			
Citizen Advocate	Julius Harris	Α			
Citizen Advocate/User	Bernice Collins	Α			
Veterans	Mike Jackson	Р			
Community Action	Rosemari McCaskill	Р			
	Anne Robinson, alt.				
Public Education	Andy Gay	Α			
Children at Risk	Joy Anderson	Р			
Workforce Dvp Bd	Dee Robinson	Р			
Medical	Adrian Cooksey Wilson	ALT			
	Stacey Hannigon, alt.				
FDOT	Kathy Rudd	Α			
FDCF	Darlene King	Α			
FDOE/VR	Shakelia Epps	Α			
FDEA	James Hinson	Р			
AHCA	Amie Bounds	ALT 2			
	Cheryl Meeks, alt 1.				
	Kenyatta Smith, alt 2.				

P=Present, A=Absent, ALT=Alternate attended, R=Resigned

#### **Others Present**

Lynn Cranford	Cancer Society
Colleen Roland	Capital Region Transportation Planning Agency
John Irvine	Commission for the Transportation Disadvantaged
Cecile Del Moral	Commission for the Transportation Disadvantaged
Shawn Mitchell	Big Bend Transit
Kwentin Eastberg	Apalachee Regional Planning Council

The Chairman requested that the minutes show a quorum was present.

#### I. Approval of the Agenda

Mr. Eastberg had one agenda modification, to move item 3d to follow item 3a. The rest of the agenda remained the same.

#### A. Approval of June 2017 Board Meeting minutes

As required by the Commission for the Transportation Disadvantaged (CTD) and Florida Administrative Code, Rule 41-2.012(5)(a), the minutes from the June 2017 TD Coordinating Board meeting were submitted for approval by the TD board.

**Action:** The minutes were approved as presented. (McCaskill, Scott)

#### II. New Business

#### A. Election of a Vice Chairperson

As required by the Commission for the Transportation Disadvantaged (CTD) and Florida Administrative Code, Rule 41-2.012(2), the election of the Vice-Chairperson was held at the September (organization) meeting.

Action: Motion was made for Mr. Willie Scott to continue to serve as the Vice-

Chair. With no further nominations the motion passed unanimously.

(Anderson, Hannigon)

#### B. Adoption of the Bylaws

As required by the Commission for the Transportation Disadvantaged (CTD) grant agreement with the Designated Official Planning Agency (DOPA), Task 5: Develop and annually update by-laws for LCB Approval.

Mr. Eastberg presented the bylaws and drew the boards attention to a couple of items including discussion about what percentage of LCB attendance constitutes a quorum to conduct business, he also explained the duties of the Administrative and Grievance committee.

The board pointed out a few typos on pages 14 and 15 the would be updated by staff. The board also wanted to see clearer language with respect to the duties of the administrative committee. The section on page 14 now reads:

"The Administrative Committee shall be composed of three members. This committee will assist the Planning Agency staff with administrative duties including; the grading of RFP's for the CTC designation should there be need, the Annual Evaluation as required by the Commission of the Transportation Disadvantaged and additional administrative assistance as approved by the Local Coordinating Board."

**Action:** The Bylaws were adopted as amended. (Scott, Smith)

#### C. Selection of an Administrative Committee

As required by the Transportation Disadvantaged Coordinating Board (TDCB) Bylaws: (II.H.Committees), the board will appoint three members to the Administrative Committee.

**Action:** The motion was made to appoint the following Administrative

Committee, (Mr. J. Hinson, Ms. Epps, and Mr. Jackson) with no further

nominations, the motion passed unanimously.

#### D. Selection of the Grievance Committee

As required by the CTD and Florida Administrative Code, Rule 41-2.012(5)(c) and the TDCB Bylaws: (II.H.Committees), the board will appoint three members to the Grievance Committee.

**Action:** The motion was made to appoint the following to the Grievance

Committee, (Dr. Joy Anderson, Mr. Scott, and Ms. Robinson) with no

further nominations the motion passed unanimously.

#### E. Adoption of Complaint & Grievance Procedures

As required by the CTD and Florida Administrative Code, Rule 41-2.012(5)(c) and as required by the Commission for the Transportation Disadvantaged (CTD) grant agreement with the Designated Official Planning Agency (DOPA), Task 6: Develop, annually update, and implement LCB grievance procedures in accordance with the Commission's most recent LCB and Planning Agency Operating Guidelines.

There was brief discussion about the phrasing of some of the grievance procedures, but nothing was changed. It was noted that Big Bend Transit in Gadsden County hasn't had a Grievance since 2003.

**Action:** The motion to adopt the proposed complaint & grievance procedures

passed unanimously.

#### F. Transportation Disadvantaged Service Plan Update

As required by the Florida Administrative Code, Rule 41-2.009(4) and 41-2.011(3) and the CTD grant agreement with the DOPA, Task 1: Jointly develop and annually update the TDSP with the CTC and LCB.

Mr. Eastberg presented the new TDSP as Big Bend Transit was just designated the as the CTC in Gadsden County for a 5-year term starting on July 1, 2017 and the TDSP must be in place within 120 days of the designation.

The board asked a few questions throughout the document but were informed this is a "living document" and can be updated as needed.

**Action:** The adoption requires a roll call vote by the LCB. All board members

present voted in support of the TDSP

#### G. Community Transportation Coordinator (CTC) Report

Mr. Mitchell presented the CTC operational report for this quarter. During this reporting period, Big Bend Transit provided a total of 10,545 trips, approximately 46 percent of which were CTD-TDTF non- sponsored trips. 9 percent were trips for the General Publix, 21 percent were APD passengers and 23 percent were from Other sources, and only 1 percent of the total scheduled trips were no shows.

Mr. Eastberg informed the board that Mr. Mitchell and Big Bend transit were honored at the CTD Conference in August and received 3 awards for outstanding service. Mr. Mitchell thanked that board for continuing to make transit a priority.

**Action:** Information Only

#### H. ARPC Quarterly Report

Mr. Eastberg stated that this report has been submitted to the CTD by the CRTPA as part of their final quarter as DOPA. Major tasks completed this quarter included the quarterly TD Board meeting and minutes of the meeting, also the annual public hearing.

**Action:** Information Only

#### I. Commission for the Transportation Disadvantaged (CTD) Update

Mr. Eastberg informed the board about the CTD conference held in Orlando the previous month and informed the board about some of the things he learned and changes that would be coming, including the updated agenda template.

**Action:** Information Only

#### J. Metropolitan Planning Organization Update

Ms. Roland announced she had moved her retirement date up to October 31<sup>st</sup>, and this would be her last meeting. Mr. Mitchell presented Ms. Roland with a gift bag and thanked her for all her service. Ms. Roland then invited anyone to the October 17<sup>th</sup> CRTPA retreat that was open to the public.

#### III. Other Business

#### A. Records Update

Mr. Eastberg announced that as part of the first meeting of the fiscal year, it also acted as the "organizational meeting" and he asked the board to look at the roster to make sure he had the correct contact information for all board members and if they desired they could designate an alternate.

**Action:** Information Only

#### **B.** New Member Training Announcement

Mr. Eastberg announced that after the meeting there would be a brief training for any new LCB members or for any returning member who wanted to refresh their knowledge of the TD program.

#### **IV.** Public Comments

There were no members of the public present.

#### V. Adjourn

There being no further business, the meeting was adjourned.

Approved by majority vote of the Transportation Disadvantaged Coordinating Board on the 30<sup>th</sup> day of November 2017.

Signed:	Attest:	
Eric Hinson, Chairman	Kwentin Eastberg	
Willie Scott, Vice Chairman	TD Program Coordinator	



## GADSDEN COUNTY TRANSPORTATION DISADVANTAGED COORDINATING BOARD

#### **PUBLIC HEARING AGENDA**



2:00 PM Eastern Time



Call to Order: Chairman Eric Hinson Called the Public Hearing to Order

**Board Member Present:** Chairman Eric Hinson, Willie Scott, Mike Jackson, Rosemari

McCaskill, Dr. Joy Anderson, Stacey Hannigon (alt), Adrian

Cooksey Wilson, James Hinson, Kenyatta Smith (alt)

Others Present: Lynn Cranford (cancer society), Colleen Roland (CRTPA), John

Irvine (CTD), Cecile Del Moral (CTD), Shawn Mitchell (Big Bend

Transit), Kwentin Eastberg (ARPC Staff)

#### 1. Approval of the Agenda

The agenda was approved as presented. (Scott, Anderson)

#### 2. Public Comment

<u>Purpose:</u> As required by the Commission for the Transportation Disadvantaged (CTD) grant agreement with the Designated Official Planning Agency (DOPA), Task 4: Provide at least one public workshop annually by each LCB, and assist the Commission, as requested, in co-sponsoring public workshops.

The purpose of the public hearing is to allow residents the opportunity to discuss unmet transportation needs, or any other areas that relate to local transportation services. Agencies wishing to discuss transportation needs were encouraged to do so as long as it is not concerning contract negotiations. Notice for the Public Hearing was advertised in the local newspaper and posted on CTC vehicles.

#### Comments:

There was no one present to address the Board

#### 3. Closing Remarks

Mr. Eastberg announced that written comments would be accepted through September 22, 2017, and would be noted in the public hearing minutes.

#### 4. Adjourn

There being no further business, the public hearing was adjourned.

#### **AGENDA ITEM: 3a**

SUBJECT:	Annual Operating Report Review (AOR)		
BACKGROUND:	Each Community Transportation Coordinator (CTC) submits an Annual Operating Report (AOR) to the Commission for the Transportation Disadvantaged each September, covering the fiscal year July 1 <sup>st</sup> – June 30 <sup>th</sup> . The Board is asked to review the AOR and authorize the Chair to sign the document.		
	The AOR provides information used for the annual CTC Evaluation.		
	The CTC staff will review the AOR with the Board, prior to requesting the signature of the Chair.		
ATTACHMENTS:	Annual Operating Report, FY 2016-2017 (provided as a separate handout document)		
REQUESTED ACTION:	A motion and vote for the Chair to sign that the Annual Operating Report has been reviewed.		
ACTION TAKEN AT MEETING:			

#### **AGENDA ITEM: 3b**

AGLINDA ITLIVI. 30			
SUBJECT:	Community Transportation Coordinator Report		
BACKGROUND:	The Local Coordinating Board serves as an advisory Board to the CTC and evaluates their services and seeks innovative ways to improve cost-effectiveness, efficiency, and safety. To fulfill this requirement the CTC provides a quarterly summary of coordination activities and a financial report of sponsored and non-sponsored trip costs.		
ATTACHMENTS:	CTC Quarterly Report		
REQUESTED ACTION:	Information Only		
ACTION TAKEN AT MEETING:			

CTC Report to be distributed at the Meeting

AGENDA ITEM: 3c		
ARPC Quarterly Report		
The Designated Official Planning Agency (DOPA) submits a quarterly report to the Commission for the Transportation Disadvantaged as part of the planning grant deliverables. The <b>first quarter</b> report is provided for review.		
ARPC first quarter report		
Information Only		
NG:		

# APALACHEE REGIONAL PLANNING COUNCIL Planning Related Grant Agreement Tasks QUARTERLY PROGRESS REPORT GADSDEN COUNTY

Invoice # 1 FM # 432-029-11401
Reporting Period: July 1 – September 30, 2017 Contract # G0N31

### I. PROGRAM MANAGEMENT

#### **PROGRESS**

Α.	When necessary and in cooperation with the Local Coordinating Board	No activity to report.
	(LCB), solicit and recommend a Community Transportation Coordinator	
	(CTC), in conformity with Chapters 287 and 427, F.S. Such	
	recommendation shall be presented to the CTD by planning agency staff	
	or their designee.	
В.	Develop and maintain a process for the appointment and reappointment	Used process to appoint members to LCB
	of voting and non-voting members to the LCB.	with terms effective 7/1/17.
C.	Prepare <b>agendas</b> for LCB meetings consistent with the <i>LCB and Planning</i>	Prepared and submitted September LCB
	Agency Operating Guidelines. Ensure that operator payments are	agenda to CTD and LCB members. A copy
	addressed as a standard agenda item.	of the agenda is attached.
D.	Prepare official minutes of LCB meetings (regardless of a quorum) and	Final minutes of the June 2017 LCB
	submit an approved copy along with the quarterly report to the CTD. For	meeting are attached.
	committee meetings, prepare minutes in the form of a brief summary of	
	basic points, discussions, decisions, and recommendations to the full	Draft minutes of the September 2017 LCB
	board. Keep records of all meetings for at least five years.	meeting are attached.
E.	Provide at least one <b>public hearing</b> annually by each LCB, and assist the	The annual public hearing was held prior
	CTD, as requested, in co-sponsoring public hearings. This public hearing	to the September 2017 LCB meeting. A
	must be in addition to the LCB meetings. It may, however, be held in	copy of the hearing announcement,
	conjunction with the scheduled LCB meeting (immediately following or	agenda and hearing summary are
	prior to the LCB meeting.)	attached.
F.	Provide staff support for <b>committees</b> of the LCB.	No activity to report.
G.	Develop and update annually <b>by-laws</b> for LCB approval. Approved by-laws	Bylaws were adopted by the LCB at the
	shall be submitted to the CTD.	September 2017 LCB meeting. LCB
		approved Bylaws to CTD are attached.
Н.	Develop, annually update, and implement LCB grievance procedures in	Grievance Procedures were adopted by
	accordance with the CTD guidelines. Procedures shall include a step	the LCB at the September 2017 LCB
	within the local complaint and/or grievance procedure that advises a	meeting. LCB approved Procedures to
	dissatisfied person about the CTD's Ombudsman Program. In addition,	CTD are attached.
	procedures shall include the LCB's role in handling Medicaid Non-	
	Emergency Transportation grievances and/or appeals (including a process	
	for expedited appeals). A copy of the approved procedures shall be	
	submitted to the Commission.	
I.	Provide the CTD with a current membership roster and mailing list of LCB	A copy of the current membership roster
	members. The membership roster shall be submitted with the first	and certification are attached.
	quarterly report and when there is a change in membership.	
J.	Provide <b>public notice</b> of LCB meetings and local public hearings in	Public notice was mailed to the local
	accordance with the LCB and Planning Agency Operating Guidelines. At a	newspaper announcing the September
	minimum, all LCB meetings and public hearings must be advertised in the	2017 LCB meeting. A copy of the notice is
	Dept. of State's Florida Administrative Weekly (FAW). The date the	attached.
	meeting was advertised in the FAW shall be included in the quarterly	
	report.	
K.	Review and comment on the <b>Annual Operating Report</b> (AOR) for	No activity to report.
	submittal to the LCB, and forward comments/concerns to the CTD.	

L.	Review the Transportation Disadvantaged Service Plan (TDSP), and	The TDSP was developed as part of the
	recommend action to the LCB.	new designation.
M.	Report the actual expenditures (AER) of direct federal and local	No activity to report.
	government transportation funds to the CTD no later than September	
	15th.	

#### II. SERVICE DEVELOPMENT

#### **PROGRESS**

A.	Jointly, with the CTC and the LCB, develop the <b>TDSP</b> by preparing the	The TDSP was developed as part of the
	planning section following CTD guidelines.	new designation.
B.	Encourage integration of "transportation disadvantaged" issues into local	Ongoing.
	and regional comprehensive plans. Ensure activities of the LCB and CTC	
	are consistent with local and state comprehensive planning activities	
	including the Florida Transportation Plan.	
C.	Encourage the local CTC to work cooperatively with regional workforce	Ongoing.
	<b>boards</b> established in Chapter 445, F.S., and provide assistance in the	
	development of innovative transportation services for participants in the	
	welfare transition program.	

#### III. TECHNICAL ASSISTANCE, TRAINING, AND EVALUATION PROGRESS

	· · · · · · · · · · · · · · · · · · ·	
A.	Provide the LCB with <b>quarterly reports</b> of TD planning accomplishments	April-June 2017 Quarterly Report was
	and expenditures as outlined in the planning grant agreement and any	emailed to the CTD on 7/6/17 and was
	other activities related to the TD program including but not limited to	provided to the LCB at the September
	consultant contracts, special studies, and marketing efforts.	2017 meeting.
B.	Attend at least one Commission-sponsored training, including but not	Staff attended the Annual CTD Training
	limited to, the CTD's regional meetings, the CTD's annual training	and Expo held in Orlando Aug 29-30 <sup>th</sup> .
	workshop, or other sponsored training.	CTD Staff has the sign-in sheets.
C.	Attend at least one CTD meeting each year within budget/staff/schedule	Staff attended the CTD Meeting in
	availability.	Orlando on August 31 <sup>st</sup> .
D.	Notify CTD staff of local <b>TD concerns</b> that may require special	No activity to report.
	investigations.	
E.	Provide training for newly-appointed LCB members.	New members training was provided
		following the September 2017 LCB
		meeting. Information regarding the TD
		program and current documents were
		provided to all new members. A copy of
		the training announcement is attached.
F.	Provide assistance to the CTC, purchasing agencies, and others, as	No activity to report.
	needed, which may include participation in, and initiating when	
	necessary, local or regional meetings to discuss TD needs, service	
	evaluation and opportunities for service improvement.	
G.	To the extent feasible, collect and review <b>proposed funding applications</b>	No activity to report.
	involving "TD" funds consistent with Chapter 427, F.S., and Rule 41-2,	
	F.A.C., and provide recommendations to the LCB.	

Н.	Ensure the LCB conducts, at a minimum, an annual <b>evaluation</b> of the CTC.	No activity to report.
	The LCB shall evaluate the CTC using the CTD's Evaluation Workbook for	
	CTCs and Providers in Florida (at a minimum, using the modules	
	concerning Competition in Use of Operators, Cost-Effectiveness and	
	Efficiency, and Availability of Service) and local standards as defined in	
	the TDSP.	
l.	Assist the CTD in <b>joint reviews</b> of the CTC.	No activity to report.
J.	Assist the CTD in <b>joint reviews</b> of the CTC.  Ensure the LCB annually reviews <b>coordination contracts</b> to advise the CTC	No activity to report.  There are no coordination contracts. No
J.		, .
J.	Ensure the LCB annually reviews <b>coordination contracts</b> to advise the CTC	There are no coordination contracts. No
J.	Ensure the LCB annually reviews <b>coordination contracts</b> to advise the CTC whether the continuation of said contract provides the most cost	There are no coordination contracts. No

#### IV. SPECIAL CONSIDERATIONS BY PLANNING AGENCY

None

#### V. SPECIAL CONSIDERATIONS BY COMMISSION

None

### Other Items of Development and Update in accordance with Laws, Rules, and Commission policy:

- 1. Presented TD information to the ARPC Board on 7/20/17 and 9/28/17.
- 2. Updated ARPC website LCB meeting schedule, contact information.

#### **Deliverables – Attached:**

- 1. June 2017 LCB meeting final minutes
- 2. September 2017 LCB meeting announcement, agenda, draft minutes
- 3. LCB Public Hearing announcement, agenda and summary
- 4. Bylaws LCB approved Bylaws
- 5. Grievance Procedures LCB approved Procedures
- 6. Transportation Disadvantaged Service Plan
- 7. LCB new members training announcement
- 8. Attendance at the CTD Annual Training and Expo (CTD Staff has Sign-In sheets)
- 9. Membership roster and certification

**Kwentin Eastberg** 

**TD Program Coordinator** 

October 1, 2017

Date